

## News Release

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# KAMU Cautions Kansans Against Possible Scam

Topeka, KS – With open enrollment now in full swing, the Kansas Association for the Medically Underserved (KAMU) reminds consumers to be cautious and aware of companies offering health care insurance information.

KAMU has been notified of a possible scam regarding the sale of insurance. Consumers are reporting that an aggressive marketer from the National Health Enrollment Center has been calling and trying to enroll them in insurance. The company uses several different phone numbers.

The National Health Enrollment Center is not affiliated with the federal Health Insurance Marketplace or with the Cover Kansas Navigator Project, which assists Kansans with their Marketplace options and enrollment needs. KAMU reminds consumers that they should never receive unsolicited calls from the federal Health Insurance Marketplace or from the Cover Kansas Navigator Project to enroll in insurance.

If consumers do receive unsolicited calls from anyone trying to provide insurance enrollment assistance, they are advised to file a complaint with the Kansas Attorney General or with the Kansas Insurance Department. It is important that the consumer provide the name, company or agent name, and phone number of the caller. Consumers can also check to ensure their name is placed on the Do Not Call Registry.

Consumers should always be cautious and never provide personal information over the phone to someone they did not contact. When enrolling or looking for information, consumers should make sure they are always at [healthcare.gov](http://healthcare.gov) and **not** [healthcare.com](http://healthcare.com). If assistance is needed, consumers should use a licensed agent or broker, or certified Navigator or Certified Application Counselor.

KAMU has established an enrollment assistance website – [coverks.org](http://coverks.org) – to connect Kansans with a Cover Kansas Navigator that can personally assist them in answering questions. There is also a link to [healthcare.gov](http://healthcare.gov) to enroll.

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*The Kansas Association for the Medically Underserved (KAMU), the Primary Care Association (PCA) for Kansas, supports and strengthens its member organizations through advocacy, education, and communication. KAMU represents a diverse group of organizations and membership includes public and private nonprofit primary care clinics, Federally Qualified Health Centers (FQHCs), local health departments, rural health clinics, and private individuals who have a keen interest in service for Kansas' underserved populations. As the PCA, KAMU is charged with providing training, technical assistance, and advocacy on behalf of federally funded FQHCs.*

*KAMU's vision is to grow and strengthen the clinics so that all Kansans will have a health care home.*